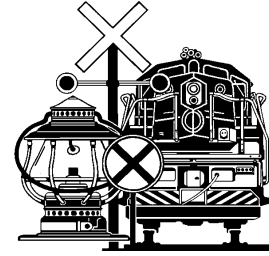


U. S. Railroad Retirement Board



Phoenix AZ District Office
522 N Central Ave Rm 221
PO Box 13206
Phoenix AZ 85002

PHONE NUMBER: (602)379-4841
FAX NUMBER: (602)379-4034
E-MAIL: phoenix@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2000

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

District Office personnel travel throughout the area providing service to such towns as Prescott, Flagstaff, Winslow, Yuma, Kingman, Lake Havasu City and Tucson, Arizona and in Nevada, Las Vegas.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number. Your call will be returned as soon as possible. If you call from the Tucson area, please use the following number: (520)670-4756. This is a local Tucson number. Calls to this number will be forwarded to the Phoenix office at no expense to the caller.

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

The Phoenix District Office services the following counties:

In Arizona: All counties EXCEPT Apache
In Nevada: Only Clark

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF

**INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY
TELEPHONE AND SAVE A TRIP.**